

Appendix 1 - NCH performance update report



Item	Executive Summary / Key Points	For information or decision
1	<p>Capital Programme and Major Works</p> <p>Decent Homes 2014-15 is the final year of the Nottingham Decent Homes programme. Constructor partners Keepmoat and Bullock continue to improve kitchens and bathrooms where required. Single glazed windows continue to be replaced as we gain access as well as heating systems being upgraded.</p> <p>A letter has been sent to customers who have previously refused the improvement work or not allowed us access. The letter asks them contact Nottingham City Homes so we can plan the improvement work by end March 2015. After March 2015 a Maintaining Decency programme will continue to ensure properties meet the Nottingham Decent Homes Plus Standard. The letter was posted on 21 July with a good response to date.</p> <p>Door replacement programme All wooden doors will be replaced during financial years 2014-18 subject to access.</p> <p>Slate Roof Replacement Slate roofs across the City are being replaced. There are 14 in the Arboretum, 1 in Dunkirk and Lenton and 8 in Radford and Park. Tenants have been invited to an information event and will be contacted prior to work commencing.</p> <p>HIMOs Refurbishment of the houses of multiple occupation (HIMOs) including kitchen and bathroom replacement, new windows and doors and communal</p>	Information

Item	Executive Summary / Key Points	For information or decision
	<p>areas to be decorated. We are working with the Allocations Team to help tenants find alternative accommodation during the extensive refurbishment. These include properties on Burns Avenue, Forest Road West, Gedling Grove, Larkdale Street, Tennyson Street, Waterloo Road, and Waverley Street.</p>	
2	<p>Planned fencing and guttering programme 2014-15 Arboretum and Radford and Park – May/August/November/February Dunkirk and Lenton - April/July/October/January</p> <p>Building a Better Nottingham Demolition to be completed this financial year:</p> <p>1-96 Abbey Court (Dunkirk and Lenton) - demolition in progress and on target to complete by mid-August</p> <p>1-96 Willoughby Court (Dunkirk and Lenton) - demolition due to start mid-August and take 6 months</p> <p>New Build Palmer Court - Independent Living accommodation of 54 flats – 18 x 1 bed, 38 x 2 bed being built by Keepmoat. It is on track to be completed for Spring 2015. After this opening phase of construction, we have 62 family homes (all NCH owned), 10 general purpose flats and 16 bungalows with some retail space. The whole scheme expected to be complete for 2017.</p> <p>Adjacent to this site, consultation began last week over the re-development proposals for Church Square which would add to the regeneration in the area.</p>	Information

Item

Executive Summary / Key Points

**For
information or
decision**

	<p>Painting programme We are currently addressing the following as part of this year's painting programme:</p> <p><u>Properties</u> Crewe Close Hartley Road Mozart Close Warner Street Coleridge Street Graham Street Landseer Close Forster Street Norwood Road Clapham Street Dulwich Road Brixton Road Citadel Street Rifle Street Croydon Road Target Street Wyville Close Ashwell Gardens Birkin Avenue Oldknow Street Vincent Gardens Camomile Gardens Pleasant Row Lambert Street</p>	
--	--	--

Item	Executive Summary / Key Points	For information or decision
	<p>Randal Gardens Selhurst Court Bateman Gardens Kirkstead Gardens Brown Street Craven Road Kenslow Avenue Berridge Road West Alfreton Road Hovenden Gardens</p> <p><u>Properties and Metal Railings</u> Auckland Close Bramcote Street Cleveland Close Lismore Close Hopedale Close St Peters Street</p> <p>The above list is complete/active work.</p>	
3	<p>Key messages from the Tenant and Leasehold Congress</p> <ul style="list-style-type: none"> • The newly re-formed Tenant & Leaseholder Congress (TLC) held its first meeting 29 January 2014. Membership consists of Chairs from each of the customer panels and NCH representatives from within the Area Committee areas ensuring good representation from neighbourhoods to higher level involvement within the decision-making processes at NCH. • TLC have so far discussed and/or influenced such matters as Rent Setting and the Responsible Tenant Reward Scheme; New Repairs 	Information

Item	Executive Summary / Key Points	For information or decision
	<p>Agreement; Proposed Service Review Programme 2014-15; Tenants Conference – September 2014</p> <ul style="list-style-type: none"> TLC and NCH Board meet on a quarterly basis and are developing new ways to work effectively together. Shared objectives include: jointly supporting the delivery of the Tenant & Leaseholder Involvement Strategy and the Corporate Plan; to link tenant involvement and the Board and to ensure tenants' and leaseholders' interests are at the heart of the organisation; to ensure transparency and accountability of decision making on behalf of tenants and leaseholders through sharing information and collaborative working. 	
4	<p>Tenant and Residents Associations updates</p> <p>BRAMTRA are making preparations for their AGM which is to be held on Thursday 4 September, 6pm at Sutton House. Following the election of new members the group will make plans for the coming year.</p>	Information
5	<p>Area Performance Figures</p> <p>See Appendix 2</p>	
6	<p>Good news stories and positive publicity</p> <p>Work has begun to visit all the tenants in the high rise blocks at the Woodlands to advise on fire safety and check window locks and catches. Two pilot schemes have been completed in the last month.</p> <p>Shadow Housing Minister, Emma Reynolds, visited Nottingham on Thursday 31 July 2014 to see the Building a Better Nottingham programme in action at Lenton. The visit went well with Ms Reynolds accepting an invitation next year once the Independent Living accommodation is completed.</p>	Information

Item**Executive Summary / Key Points****For
information or
decision**

	<p>Pupils from two Nottingham schools have been announced as runners up in the national Ivor Goodsite Hoarding Competition. Organised by the Considerate Constructors Scheme (CCS), the competition is designed to encourage children to play a part in the regeneration of their local area. Primary school pupils from Lenton and Radford took part alongside NCH and its contractors working on the Building a Better Nottingham scheme.</p> <p>In addition to Dunkirk Primary School (and Keepmoat), Edna G Olds Academy were involved in a competition with Total Reclaims Demolition earlier in the year. And at least one of these pictures (black cat) has been requested for inclusion in Palmer Court.</p> <p>Press releases for the recent hoarding competition and the Housing Minister Emma Reynolds MP visit are at: http://www.nottinghamcity.gov.uk/article/25628/Building-a-Better-Nottingham-News</p>	
--	--	--